

On August 18, 1910 in Rochester, New York, a small group of innovative florists made history by creating the country's first flowers-by-wire service—FTD. From its inception, FTD has stood for innovation, leadership and quality in the floral industry, across North America and around the world. Our achievement is proudly embodied by one almost universally recognized symbol the black and gold FTD Mercury Man logo.

The story of FTD would not be possible without the thousands of dedicated artisan florists who have created our tradition over the past 100 years. We thank you for your years of outstanding service and for helping make FTD what it truly has become—part of the fabric of America.

TO YOU, OUR FELLOW FTD FLORISTS, CONGRATULATIONS & THANK YOU

EXCLUSIVE FTD 100 YEAR ANNIVERSARY COLLECTIBLES

BE A PART OF HISTORY!

Show your FTD pride when you display the black and gold Mercury Man logo commemorating the monumental centennial celebration.

Supplies are limited, so order your exclusive collectibles today!



BLACK ESSENTIAL TOTE 600 denier polyester. Large main compartment with small fabric pockets and a left side pocket.



"OPEN" NEON SIGN Make sure your customers know that you are open for business from up to 160 feet away.



BLACK MENS' & LADIES' TWILL SHIRT 4.5 oz. 55/45 poly/cotton shirt with back box pleat and adjustable cuff. Available in long and short sleeve.

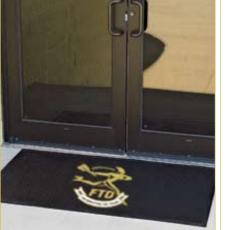


BLACK 30" BIB APRON 7 oz. 65/35 poly/cotton with two lower pockets. Adjustable neck strap. One size fits most.



CLOCK This 16" round clock is a perfect addition to your design area or showroom.

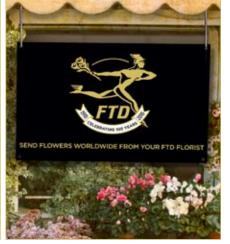
2



FLOOR MAT 3'x 5' mat is constructed of closed-cell PVC sponge and ideal for the entryway in your shop.



11" BLACK STATIC CLING DECAL Displaying the FTD logo in your storefront lets customers know you are a quality flower expert.



BANNER 2'x 3' vinyl banner is perfect for interior or exterior use.



JOSEPH THOMAS FLORIST, GREENSBURG, PA , UNDATED



ETD FOCUS 2003 KREMP FLOWERS PHILADELPHIA PA



COVER OF BUSINESS WEEK, 1962

CALL YOUR FTD MARKETPLACE REPRESENTATIVE AT 1-800-767-4000 FOR EMBROIDERY AND PRICING.



FTD ON THE ROAD SHOW, 2006, LOS ANGELES



CELEBRATING 100 YEARS OF FTD FLORISTS

Check out www.FTDi.com/100 for announcements about upcoming events and programs celebrating FTD Florists throughout 2010



FTD FOUNDER JOHN VALENTINE, 1910

FTD NEWS MEMBERSHIP 1980 FEATURING PAST PRESIDENT VICTOR LEVY ROSE BOWL GAME. 2006



PURE ROMANCE

V1 STANDARD DELIVERED SRP \$69.99

4

V4 STANDARD V6 STANDARD DELIVERED SRP \$49.99

THE FTD® LASTING ROMANCE® BOUQUET - V1 THE FTD[®] IN LOVE WITH RED ROSES[™] BOUQUET - V6

This stylishly detailed handcut glass vase adds a suitably romantic touch to a gift of love. Codify for one or both arrangements. Ships in catrons. 4" dia. x $8\frac{1}{2}$ "h.

\$167.76 ctn. of 24 (\$6.99 ea.) 2 PLUS: \$143.76 ctn. of 24 (\$5.99 ea.) XN 1001

THE FTD[®] SEASON OF LOVE[™] BOUQUET - V4

This clear glass cylinder vase adds a lively, modern touch to a romantic bouquet with its faux leather wrap and hand-stitched "XOXO" design. 3" dia. x $6^{1/4}$ "h.

\$65.88 ctn. of 12 (\$5.49 ea.) 2 PLUS: \$53.88 ctn. of 12 (\$4.49 ea.) XN 1004



THE FTD[®] AMAZING LOVE[™] BOUQUET - V2B THE FTD[®] SWEETHEARTS[®] BOUQUET - V2 In red glass with a clear base, it's the perfect way to send either of these lovely bouquets. 3" dia. x 5"h.

\$59.88 ctn. of 12 (\$4.99 ea.) 2 PLUS: \$47.88 ctn. of 12 (\$3.99 ea.) XN 1002 \$39.99 DELIVERED SRP



THE FTD[®] SO IN LOVE[™] BOUQUET - V5

A clear handcrafted oval vase that is suitable for use all year round. Will also be featured as M7. You will be codified for both arrangements. $8''w \times 3^{1/2}u' d \times 8''h$.

\$95.88 ctn. of 12 (\$7.99 ea.) 2 PLUS: \$83.88 ctn. of 12 (\$6.99 ea.) XN 1005 \$89.99 DELIVERED SRP

ALSO USED IN M6

FUN, FLORAL, FESTIVE



THE FTD[®] EXPRESSIONS OF LOVE[™] BOUQUET - V3

This clear glass vase sports a brilliant silver band, making it not only an elegant gift but a versatile one as well, and one that's suitable for any special occasion, all year round. Will also be featured as M6. You will be codified for both holiday arrangements. 4" dia. x $4^{1}/_{2}$ "h.

\$71.88 ctn. of 12 (\$5.99 ea.) 2 PLUS: \$59.88 ctn. of 12 (\$4.99 ea.) XN 1003



V3 STANDARD

DELIVERED SRP \$54.99

GARDEN FRESH BEAUTY



THE FTD[®] GARDEN TERRACE[™] BOUQUET - **S2**

A classically inspired vase in white porcelain with an embossed trellis pattern. 4" dia. x 7"h. Shipping begins February 15, 2010.

\$65.88 ctn. of 12 (\$5.49 ea.) 2 PLUS: \$53.88 ctn. of 12 (\$4.49 ea.) XN 1014 \$44.99 DELIVERED SRP





THE FTD[®] LOVING THOUGHTS[®] BOUQUET - M1 THE FTD[®] MOTHER'S DAY MIXED ROSE BOUQUET - M8

This elegant handcut glass vase is perfectly suited for the rose and lily bouquet and a dozen roses. Codify for one or both arrangements. 4" dia. $x 8^{1}/_{2}$ "h. Appears in two directories. Ships in 2 cartons. Shipping begins February 15, 2010.

May Codification Deadline: March 16, 2010

\$167.76 ctn. of 24 (\$6.99 ea.) 2 PLUS: \$143.76 ctn. of 24 (\$5.99 ea.) XN 1007



THE FTD[®] TOUCH OF SPRING[®] BOUQUET - **S1** THE FTD[®] SPRING TULIP BOUQUET - **S3**

Exclusively for Better Homes and Gardens. This green glass vase features a reverse conical shape and an eye-catching handblown teardrop in its clear base. $6''w \times 3'_4''d \times 6''h$. Shipping begins February 15, 2010.

\$71.88 ctn. of 12 (\$5.99 ea.) 2 PLUS: \$59.88 ctn. of 12 (\$4.99 ea.) XN 1006

Better

S1 STANDARD

6

Tomes

FLOWERS by FTD

DELIVERED SRP \$44.99

THE FTD® FOR ALL YOU DO® BOUQUET - S4

In subtle green glass with a clear base, this vase reflects the shades of spring and provides an elegant display for any arrangement all year round. 3" dia. x 5"h. Shipping begins February 15, 2010.

\$59.88 ctn. of 12 (\$4.99 ea.) 2 PLUS: \$47.88 ctn. of 12 (\$3.99 ea.) XN 1013 \$39.99 DELIVERED SRP

SIMPLY STUNNING



M2 STANDARD
DELIVERED SRP \$39.99

M9 STANDARD

THE FTD[®] SPRING GARDEN[®] BOUQUET - M2 THE FTD[®] SWEETEST BLOOMS[™] BOUQUET - M9 A round clear glass vase with elegant handcut accents that's perfect for both bouquets. You will be codified for both

perfect for both bouquets. You will be codified for both arrangements. 4" dia. x 5"h. Appears in two directories. Shipping begins February 15, 2010.

May Codification Deadline: March 16, 2010

\$59.88 ctn. of 12 (\$4.99 ea.) 2 PLUS: \$47.88 ctn. of 12 (\$3.99 ea.) XN 1008



DESIGNED TO DELIGHT



THE FTD[®] PERFECT DAY[™] BOUQUET - M4 Purple glass vase with handcut swirl design. $4^{1}/_{2}$ " dia. x $6^{1}/_{2}$ "h. Appears in two directories. Shipping begins February 15, 2010.

May Codification Deadline: March 16, 2010 \$71.88 ctn. of 12 (\$5.99 ea.) 2 PLUS: \$59.88 ctn. of 12 (\$4.99 ea.) XN 1011 \$44.99 DELIVERED SRP





THE FTD[®] SOPHISTICATED ELEGANCE[™] BOUQUET - M6

This clear glass vase sports a brilliant silver band, making it suitable for any special occasion all year round. Also featured as V3, you will be codified for both arrangements. 4" dia. x $4^{1/2}$ "h. Appears in two directories. Shipping begins December 28, 2009.

May Codification Deadline: March 16, 2010

\$71.88 ctn. of 12 (\$5.99 ea.) 2 PLUS: \$59.88 ctn. of 12 (\$4.99 ea.) XN 1003

FLOWERS by FTD M3 STANDARD

DELIVERED SRP \$44.99

Better

8

THE FTD[®] TIMELESS ELEGANCE[™] BOUQUET - M3

Exclusively for Better Homes and Gardens. Subtle styling makes this pink glass vase a memorable keepsake. Features an elegantly tapered design and a clear base with a handblown teardrop. $6''w \times 3^{1}/_{4}''d \times 6''h$. Appears in two directories. Shipping begins February 15, 2010.

May Codification Deadline: March 16, 2010

\$71.88 ctn. of 12 (\$5.99 ea.) 2 PLUS: \$59.88 ctn. of 12 (\$4.99 ea.) XN 1009

THE FTD[®] SWEET DEVOTION[™] BOUQUET - M5

This ivory porcelain vase is accented by two rows of a handpierced cutout design. $6''w \times 3^{5}/_{8}''d \times 6''h$. Appears in two directories. Shipping begins February 15, 2010.

May Codification Deadline: March 16, 2010

\$83.88 ctn. of 12 (\$6.99 ea.) 2 PLUS: \$71.88 ctn. of 12 (\$5.99 ea.) XN 1012 \$49.99 DELIVERED SRP

GRACEFUL BY DESIGN

SO USED IN V5

M7 STANDARD DELIVERED SRP \$69.99

THE FTD[®] BEAUTY AND GRACE[™] BOUQUET - M7

Stunningly beautiful, this clear oval vase is highlighted by its graceful oval handcut accents. Also featured as V5, you will be codified for both arrangements. $8''w \times 3^{1}/_{2}''d \times 8''h$. Appears in two directories. Shipping begins December 28, 2009.

May Codification Deadline: March 16, 2010

\$95.88 ctn. of 12 (\$7.99 ea.) 2 PLUS: \$83.88 ctn. of 12 (\$6.99 ea.) XN 1005



FOR VERY SPECIAL OCCASIONS



THE FTD[®] SIMPLE ELEGANCE[™] BOUQUET - **ELE**

Elegant clear glass vase with silver band is simply gorgeous and suitable for any special occasion. 31/4" dia. opening x 7"h.

\$83.88 ctn. of 12 (\$6.99 ea.) 2 PLUS: \$71.88 ctn. of 12 (\$5.99 ea.) XN 0955 \$64.99 DELIVERED SRP

THE FTD[®] PURE REFLECTIONS[™] BOUQUET - **PUR**

Clear glass vase with gold band is elegant, modern and suitable for use all year long. $4\frac{1}{4}$ dia. opening x 4"h.

\$71.88 ctn. of 12 (\$5.99 ea.) **2 PLUS:** \$59.88 ctn. of 12 (\$4.99 ea.) XN 0975 \$49.99 DELIVERED SRP

THE FTD[®] ANNIVERSARY BOUQUET - ANV Lustrous handcut glass vase. 4" dia. x 7"h.

\$83.88 ctn. of 12 (\$6.99 ea.) 2 PLUS: \$71.88 ctn. of 12 (\$5.99 ea.) XN 0854 \$59.99 DELIVERED SRP



EVERYDAY



THE FTD[®] LOVE AND ROMANCE[™] BOUQUET - LOV

Contemporary ceramic vase makes a perfect romantic keepsake. $4^{1}/_{4}^{"}$ dia. x 4"h.

\$59.88 ctn. of 12 (\$4.99 ea.) **2 PLUS:** \$47.88 ctn. of 12 (\$3.99 ea.) XN 0872 \$46.99 DELIVERED SRP

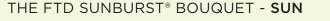


THE FTD[®] GOLDEN BLISS[™] BOUQUET - BLS Gold glitter ceramic planter with gold glass balls. $4^{1}/_{2}^{"}$ sq. x $4^{1}/_{2}^{"}$ h.

\$59.88 ctn. of 12 (\$4.99 ea. set) XN 0824 \$47.99 DELIVERED SRP



HERE COMES THE SUN



Handpainted ceramic bubble bowl. 3" dia. opening x 5"h.

\$59.88 ctn. of 12 (\$4.99 ea.) 2 PLUS: \$47.88 ctn. of 12 (\$3.99 ea.) XN 0679 \$39.99 DELIVERED SRP



THE FTD[®] GO GREEN[™] BOUQUET - ECO

Classic green tint is an indication that the vase is made of genuine handmade recycled glass. $4^{1/2''}$ dia. opening x 5"h.

\$59.88 ctn. of 12 (\$4.99 ea.) **2 PLUS:** \$47.88 ctn. of 12 (\$3.99 ea.) XN 0865 \$39.99 DELIVERED SRP



THE FTD® CELEBRATION BOUQUET - CEL Modern shape and fun patterns make this vase a standout. 4" dia. opening x 4"h.

\$65.88 ctn. of 12 (\$5.49 ea.) 2 PLUS: \$53.88 ctn. of 12 (\$4.49 ea.) XN 0972 \$44.99 DELIVERED SRP



THE FTD® THANK YOU BOUQUET - TYN Cute ceramic "Thank You" vase is irresistible.



THE FTD[®] BECAUSE YOU'RE SPECIAL[™] BOUQUET - BYS

Green translucent glass vase with elegant beads. 4" dia. opening x $5^{1}/_{4}$ "h.

\$71.88 ctn. of 12 (\$5.99 ea.) 2 PLUS: \$59.88 ctn. of 12 (\$4.99 ea.) XN 0851 \$42.99 DELIVERED SRP

FOR THAT SPECIAL SOMEONE



THE FTD[®] COMPLETE HAPPINESS[™] BOUQUET - HAP

Olive green glass vase is a perfect base for this uplifting bouquet. $3^{1}/_{4}$ " dia. opening x 6"h.

\$77.88 ctn. of 12 (\$6.49 ea.) 2 PLUS: \$65.88 ctn. of 12 (\$5.49 ea.) XN 0950 \$42.99 DELIVERED SRP



BIRTHDAY CELEBRATIONS



This green ceramic cube is sure to become a customer favorite. Includes "Happy Birthday" tag and striped ribbon.

\$70.08 ctn. of 12 (\$4.99 ea. ~ accessory set \$0.85 ea.)
2 PLUS: \$58.08 ctn. of 12 (\$3.99 ea. ~ accessory set \$0.85 ea.)
XN 0995
\$39.99 DELIVERED SRP



THE FTD[®] BIG HUG[®] BOUQUET - **BH** Ceramic vase with adorable 6"h plush bear. $3^{3}/_{8}$ " dia. opening x $6^{7}/_{8}$ "h.

\$65.88 ctn. of 12 (\$5.49 ea.) 2 PLUS: \$53.88 ctn. of 12 (\$4.49 ea.) XN 0677 \$39.99 DELIVERED SRP



THE FTD[®] SWEET DREAMS[®] BOUQUET GIRL - **SWG** BOY - **SWB** Ceramic vases with baby footprints. 4¹/₂" dia. x 4"h.

\$59.88 ctn. of 12 (\$4.99 ea.) 2 PLUS: \$47.88 ctn. of 12 (\$3.99 ea.) XN 0870 - BOY XN 0871 - GIRL \$39.99 DELIVERED SRP



THE FTD® FAITHFUL BLESSINGS[™] BOUQUET - **FB**

White ceramic vase emblazoned with a metallic-look cross. 3^{1}_{4} " sq. opening x 6^{7}_{8} "h.

\$65.88 ctn. of 12 (\$5.49 ea.) 2 PLUS: \$53.88 ctn. of 12 (\$4.49 ea.) XN 0650 \$59.99 DELIVERED SRP



THE FTD® COMFORT PLANTER - **CP** Ceramic planter with "Comfort" satin ribbon. 7" dia. x 6"h.

\$89.88 ctn. of 12 (\$7.49 ea.)
2 PLUS: \$77.88 ctn. of 12 (\$6.49 ea.)
XN 0685
\$42.99 DELIVERED SRP

THINKING OF YOU

a 67⁄₂″h

> NEW EVERYDAY ITEM!

THE FTD[®] THINKING OF YOU[™] BOUQUET - **THU**

Richly colored purple glass vase is a terrific shape for floral design. Design grid included. $5^{1}/_{2}^{"}$ dia. opening x 6"h.

\$83.88 ctn. of 12 (\$6.99 ea.)
2 PLUS: \$71.88 ctn. of 12 (\$5.99 ea.)
XN 0909
\$49.99 DELIVERED SRP



EVERYDAY

ADD A LITTLE SOMETHING EXTRA





THE EXCLUSIVE FTD® BUILD-A-BEAR® - VRB

Cuddly and irresistible 101/2"h Build-A-Bear®. When you purchase this bear you'll automatically be codified for the bear with the value-priced roses.

\$60.00 ctn. of 12 (\$5.00 ea.) XN 0481

THE FTD® GODIVA CHOCOLATE GIFT - GDV

Let your customers indulge themselves and others with Godiva's® Chocolate Gift Box. This delectable 8-pc. assortment features milk, dark and white chocolate on the outside with indulgent fillings on the inside. To guard against melting, chocolates ship weather permitting. Net wt. 3.4 oz. Kosher.

\$240.00 ctn. of 24 (\$10.00 ea.) 2 PLUS: \$216.00 ctn. of 24 (\$9.00 ea.) **XN GODIVA** \$17.99 SRP



YOUR YOUR OFFER OFFER HERE HERE

Coupon Magnet (Size: 3 ½" x 5 ½")

MAGNETS

MARKETING TIPS:

- Attach to outgoing orders
- Give one to each walk-in customer
- Stock your booths at home shows & bridal fairs
- Pass them out at any personal appearances, parties or neighborhood street fairs
- Give them to sales reps from newspapers, radio & TV stations
- Include in packets you give to brides, prom attendees, corporate clients
- Belong to a business or merchant association? Bring a handful along to meetings and create instant business

BUSINESS CARD MAGNET (PER PIECE)

QUANTITY	PRICE
300 - 400	\$0.26
500 - 900	\$0.24
1,000 - 4,900	\$0.22
5,000 & UP	\$0.21

NOTE: Minimum order size for each business card magnet is 300. Orders must be in increments of 100. Blank business card magnets are not available.

COUPON MAGNET (PER PIECE)

QUANTITY	PRICE
300 - 400	\$0.40
500 - 900	\$0.38
1,000 - 4,900	\$0.35
5,000 & UP	\$0.33

NOTE: Minimum order size is 300. Orders must be in increments of 100. Blank coupon magnets are not available.

RULER MAGNET (PER PIECE)

QUANTITY	PRICE
500 - 900	\$0.28
1,000 - 4,900	\$0.24
5,000 & UP	\$0.22

NOTE: Minimum order size is 500. Orders must be in increments of 100. Blank ruler magnets are not available.



2011 DATE BOOK

MARKETING TIPS:

- Use them as giveaways at your holiday open house
- Use as an incentive with your local customers
- Share with clients and members of local businesses
- Perfectly sized to fit in a purse

(Open Size: 8" x 6 ½" Your Imprint Here 1234 Main Street Downers Grove, IL 12345 1-800-123-4567 www.yourwebsitehere.com (Cover, Folded Size: 4" x 6 1/2")

JANUARY



2011 DATE BOOK PRICES (PER PIECE)

QUANTITY	IMPRINT	BLANK
100-300	\$0.69	\$0.64
400-900	\$0.64	\$0.59
1,000-4,900	\$0.59	\$0.54
5,000 & UP	\$0.54	\$0.49

NOTE: Shipping begins 09/07/10. Minimum order size is 100. Orders must be in increments of 100. Imprint and blank orders must separately meet the minimum quantities.





2011 WALL CALENDAR

MARKETING TIPS:

- Display them on your counter in the display easel
- Use them as giveaways at your holiday promotional events
- Mail them as holiday thank you's to enhance your relationships with VIP customers
- Distribute them to corporate lobbies, local businesses, church groups, hospitals, bridal shows and other high-traffic areas to gain wide exposure for your business
- Available in French



FREE display easel with your initial 2011 wall calendar order

The prominent and professional way to present your 2011 wall calendars and business card magnets. Additional easels available.

\$12.25 ctn. of 5 (\$2.49 ea.)

(Display Easel Size: 85/8" x 107/8")

2011 WALL CALENDAR PRICES (PER PIECE)

QUANTITY	IMPRINT	BLANK
100-300	\$0.99 \$0.84	\$0.94 \$0.80
400-900	\$0.94 \$0.80	\$0.89 \$0.76
1,000-4,900	\$0.89 \$0.76	\$0.84 \$0.71
5,000 & UP	\$0.84 \$0.71	\$0.79 \$0.67

NOTE: Shipping begins 09/07/10. Minimum order size is 100. Orders must be in increments of 100. Imprint and blank orders must separately meet the minimum quantities. French wall calendars will be charged at the Canadian exchange rate.

2011 WALL CALENDAR ENVELOPE PRICES (PER PIECE)

QUANTITY	IMPRINT	BLANK
100	\$0.20	\$0.15
200 & UP	\$0.18	\$0.14

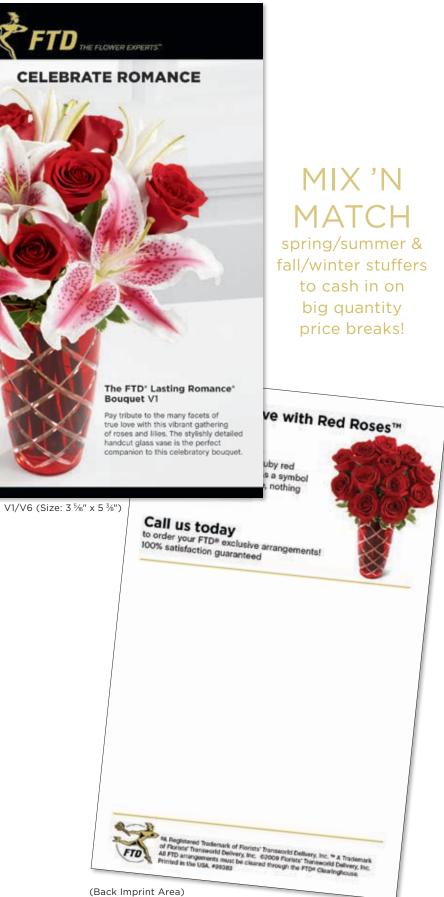
NOTE: Shipping begins 09/07/10. Minimum order size is 100. Orders must be in increments of 100. Imprint and blank orders must separately meet minimum order quantities.

order online at www.ftdi/membermarketing/imprint

HOLIDAY STATEMENT STUFFERS

MARKETING TIPS:

- Attach one to each outgoing order and enjoy increased sales
- Slip them into your billing statements-they're the perfect size
- Keep a stack on your counter to spark impulse sales





t FTD.













FTO









M7

HOLIDAY STUFFER PRICES (PER 100)

QUANTITY	CUSTOM OR FTD PRICES & IMPRINT	IMPRINT	BLANK
500-900	\$10.99	\$8.99	\$6.99
1,000-4,900	\$8.99	\$5.99	\$4.99
5,000 & UP	\$6.99	\$4.99	\$3.99

NOTE: Minimum order size for holiday stuffers is 500. Mix and match all holiday stuffers in increments of 100 to meet minimum. Custom, FTD prices, imprint and blank orders must separately meet minimum order quantities.



20













M2/M9





M5

2010 SPRING/SUMMER HOLIDAY STUFFER SRPS

ITEM	FTD SRPS*	WRITE YOUR CUSTOM PRICE BELOW
VALENTINE'S DAY (V1)	\$59.99	
VALENTINE'S DAY (V6)	MARKET PRICE	
VALENTINE'S DAY (V2)	\$29.99	
VALENTINE'S DAY (V3)	\$44.99	
VALENTINE'S DAY (V4)	\$39.99	
VALENTINE'S DAY (V5)	\$79.99	
SPRING (S1)	\$34.99	
SPRING (S3)	MARKET PRICE	
SPRING (S2)	\$34.99	
SPRING (S4)	\$29.99	
MOTHER'S DAY (M1)	\$49.99	
MOTHER'S DAY (M8)	MARKET PRICE	
MOTHER'S DAY (M2)	\$29.99	
MOTHER'S DAY (M9)	\$29.99	
MOTHER'S DAY (M3)	\$34.99	
MOTHER'S DAY (M4)	\$34.99	
MOTHER'S DAY (M5)	\$39.99	
MOTHER'S DAY (M6)	\$34.99	
MOTHER'S DAY (M7)	\$59.99	

NOTE: *FTD suggested retail prices are in U.S. dollars.

EVERYDAY STATEMENT **STUFFERS**

MARKETING TIPS:

- Slip them in with customer billing statements
- Attach two or three to outgoing orders
- Leave a bunch on the counter for impulse sales

SAVE 50%! **EVERYDAY STUFFER PRICES (PER 100)**

QUANTITY	CUSTOM OR FTD PRICES & IMPRINT	IMPRINT	BLANK
500-900	\$10.99 \$5.50	\$8.99 \$4.50	\$6.99 \$3.50
1,000-4,900	\$8.99 \$4.50	\$5.99 \$3.50	\$4.99 \$2.50
5,000 & UP	\$6.99 \$3.50	\$4.99 \$2.50	\$3.99 \$2.00

NOTE: Minimum order size is 500. Orders must be in increments of 100. Mix and match everyday stuffers in increments of 100 to meet minimum. Custom, FTD prices, imprint and blank orders must separately meet minimum order quantities.

EVERYDAY STUFFER SRPS

ITEM	FTD SRPS*	WRITE YOUR CUSTOM PRICES BELOW	
Go Green™	\$32.99		
Anniversary	\$52.99		
Congratulations	\$32.99		
I'm Sorry	\$32.99		
Because Your Special™	\$35.99		
Always and Forever™	\$42.99		
Prince [™] & Princess [™]	\$32.99		
Thinking of You™	\$32.99		
Birthday	\$37.99		
Happy Birthday	\$29.99		
Thank You	\$32.99		
Pick-Me-Up®	\$39.99		
FTD Sunburst®	\$32.99		
Bouquet-in-a-Bag	\$29.99		
Big Hug®	\$32.99		
Comfort	\$35.99		

MIX 'N MATCH everyday stuffers to cash in on big quantity price breaks! send a serving of comfort



Anniversary



Baby Gift Bear

EVERYDAY STUFFERS SRPS

ITEM	FTD SRPS*	WRITE YOUR CUSTOM PRICES BELOW	
Faithful Blessings™	\$52.99		
Home Sweet Home	\$42.99		
Live, Love, Laugh™	\$32.99		
Baby Gift Bear	\$32.99		
Birthday Party® Planter	\$34.99		
Inspiration Bouquet	\$32.99		
Congratulations	\$35.99		
Corporate Bud Vases	\$32.99		
Thanks	\$32.99		
Sweet Dreams®	\$32.99		
Anniversary	\$62.99		
Chicken Soup for the Soul™	\$32.99		
Thinking of You™	\$39.99		
Rose			
Any Occasion			
WebGifts®			





Anniversary



Bouquet-in-a-Bag

Because Your Special™



Happy Birthday





Any Occasion

NOTE: *FTD suggested retail prices are in U.S. dollars.





Birthday



HURRY! SALE ENDS 04/30/10







Congratulations

FTD[®] Sunburst[®]



and a strength 'm Sorry

I'm Sorry



Big Hug



Webgifts

Live, Love Laugh"



Thinking of You[™]



Faithful Blessings





Prince[™] & Princess[™]

Thank You



Let us help you market product that you have on your shop shelves



POSTCARDS

MARKETING TIPS:

- As holidays, special events, customer anniversaries and birthdays approach, shoot out a quick reminder
- Avoid long lead times order a supply of postcards ahead of time and launch instant promotions
- Enjoy customized and flexible marketing at a super low price

Be in control of your own promotions with our automatic direct mail service. It's quick, easy and super affordable. Each sheet is designed with four perforated postcards. Just print them on your own printer, separate them and send! Use them with FTD Advantage or FTD Mercury Marketing add-on module for personalized direct mail marketing pieces that are virtually effortless.



(Size: 8 ½"

x 11" sheet)

Blank Stock

printed front

(Size: 8 ½"

x 11" sheet)

N EVERYDAY & 4-UP ASER POSTCARDS SALE ENDS 04/30/10







Use for your own

Postcard Creations!

printed front (Size: 8 ½" x 11" sheet)





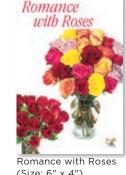
Automatic direct mail service postcard (Size: 6" x 4")

1. Just give us your mailing list and logo

2. We'll add your logo, special offer and indicia

3. We'll take care of the postage and mailing... and send your sales soaring!

NOTE: FTD will not sell your mailing list to any other company; it will be used for your postcard mailing only.





Happy Birthday (Size: 6" x 4")







Celebrate (Size: $6'' \times 4 \frac{1}{4}''$)

4-UP LASER PRINTED POSTCARD PRICES (PER SHEET)

QUANTITY	PRICE
100 SHEETS (400 CARDS)	\$0.19 \$0.095
200 SHEETS (800 CARDS)	\$0.17 \$0.085
500 SHEETS (2,000 CARDS)	\$0.15 \$0.075
1,000 SHEETS (4,000 CARDS)	\$0.14 \$0.07
2,000 SHEETS (8,000 CARDS)	\$0.12 \$0.06

NOTE: Minimum order size is 100 sheets. Orders must be in increments of 100. All designs must separately meet minimum order quantities.

4-UP BLANK POSTCARD STOCK PRICES (PER SHEET)

QUANTITY	PRICE	
200 SHEETS (800 CARDS)	\$0.10 \$0.05	
500 SHEETS (2,000 CARDS)	\$0.08 \$0.04	
1,000 SHEETS (4,000 CARDS)	\$0.07 \$0.035	
2,000 SHEETS (8,000 CARDS)	\$0.06 \$0.03	

NOTE: Minimum order size is 200 sheets. Orders must be in increments of 100.



Call 1 800 767 4000 or visit www.ftdi.com

Canadian Price/SRP = U.S. Price/SRP x prior month's average exchange rate.

24

DO YOU FIND YOURSELF TOO BUSY TO PROMOTE YOUR BUSINESS?

Customer Mailing Information



Summer Splendor (Size: 6" x 4"`



Holiday (Size: 6" x 4")



Roses (Size: 6" x 4 ¹/₄")



Thank You (Size: 6" x 4 ¼") NOTE: custom mailing not available

CUSTOM MAILING POSTCARDS

MARKETING TIPS:

- Use them to say "thanks" or "happy birthday" to loyal customers, vendors and colleagues
- Stack them on your counter for quick pickup

CUSTOM MAILING



What could be easier? Just keep our colorful postcards on hand, send them out periodically and watch everyday sales soar.

EVERYDAY POSTCARD PRICES (PER 100)

QUANTITY	CUSTOM OFFER & IMPRINT	IMPRINT	BLANK
200-400	\$12.99 \$6.49	\$9.99 \$4.99	\$7.99 \$3.99
500-900	\$10.49 \$5.25	\$8.99 \$4.49	\$6.49 \$3.25
1,000-4,900	\$8.19 \$4.09	\$6.99 \$3.49	\$5.49 \$2.75
5,000 & UP	\$7.19 \$3.59	\$6.09 \$3.05	\$4.99 \$2.49

NOTE: Minimum order size is 200, except for custom mailing postcards which have a minimum of 500. Custom mailing, custom offer & imprint, imprint only and blank orders must separately meet minimum order quantities. Mix and match everyday postcards in increments of 100 to meet minimum. Custom Mailing: customer's mailing address, custom offer space available, preprinted postal indicia and shop imprint. Custom Offer: space available is 6 lines of copy, 40 characters per line. Preprinted postal indicia and shop imprint also available. Imprint Only: imprint appears on back of postcard. Blank: no imprint.

THE BRIDE'S GUIDE

MARKETING TIPS:

- Include one in your bride-to-be informational packet after your personal consultation
- Watch the local paper for engagement announcements and mail one to each bride-to-be along with a personal note
- Leave them in local bridal shops to create cross-marketing success
- Sprinkle them at local and regional bridal expos

THE BRIDE'S GUIDE PRICES (PER PIECE)

QUANTITY	IMPRINT	BLANK
100-400	\$0.79 \$0.69	\$0.72 \$0.44
500-900	\$0.72 \$0.59	\$0.67 \$0.34
1,000-4,900	\$0.64 \$0.49	\$0.57 \$0.24
5,000 & UP	\$0.56 \$0.39	\$0.52 \$0.14

NOTE: Minimum order is 100. Orders must be in increments of 100. Imprint and blank orders must separately meet the minimum quantities. Imprint appears on front cover.

THE BRIDE'S GUIDE ENEVELOPE PRICES (PER PIECE)

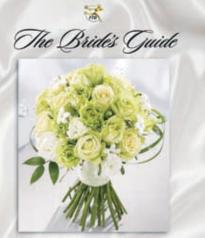
QUANTITY	IMPRINT	BLANK
100-400	\$0.27	\$0.10
500-900	\$0.17	\$0.10
1,000-4,900	\$0.15	\$0.10
5,000 & UP	\$0.12	\$0.10

NOTE: Minimum order is 100. Orders must be in increments of 100. Imprint and blank orders must separately meet the minimum quantities.

NEW LOWER PRICING

VIEW ALL 20 PAGES OF THE BRIDE'S GUIDE www.ftdi.com

The wedding market is huge, but like any relationship, it has to be romanced. How? Leave it up to us. Our one-of-a-kind guide is filled with everything couples need to consider, from bridal and attendant bouquets to arrangements for the ceremony and reception. The bride-to-be will especially appreciate the planner for keeping track of all her selections. Win over the bride and groom on their special day and your relationship will last a lifetime!



YOUR PERFECT WEDDING

Your Imprint Here 1234 Main Street Downers Grove, IL 12345 1-800-123-4567 www.yourwebsitehere.com



(Cover, Folded Size: 5 3/8" x 8 1/2") (Open Size: 10 ³/₄" x 8 ¹/₂")



(Cover, Folded Size: 5³/₈" x 8¹/₂")



SYMPATHY GUIDE

PRE-ORDER YOUR SYMPATHY GUIDES NOW

- Available with your shop imprint/logo or blank
- Place your order by 03/15/10
- Shipping begins 06/01/10

THE SYMPATHY GUIDE PRICES (PER PIECE)

QUANTITY	IMPRINT	BLANK
100-400	\$0.79	\$0.54
500-900	\$0.69	\$0.44
1,000-4,900	\$0.59	\$0.34
5,000 & UP	\$0.49	\$0.24

NOTE: Minimum order is 100. Orders must be in increments of 100. Imprint and blank orders must separately meet the minimum order quantities. Imprint appears on front cover.

NEW

FTD[®] WEBGIFTS[®] MARKETING

FTD[®] WEBGIFTS[®] MINI CATALOG PRICES

QUANTITY	CUSTOM OR FTD PRICES & IMPRINT	FTD PRICES & IMPRINT	IMPRINT	BLANK
300-900	\$0.19	\$0.18	\$0.17	\$0.16
1,000-4,900	\$0.17	\$0.16	\$0.15	\$0.14
5,000 & UP	\$0.15	\$0.14	\$0.13	\$0.12

NOTE: Minimum order size is 300. Orders must be in increments of 100. Custom, FTD prices, imprint and blank orders must separately meet minimum order quantities. Custom: imprint appears on front cover and your custom prices (one price per item) appear on back cover. FTD prices: imprint appears on front cover and FTD suggested retail prices appear on back cover. Imprint only: imprint appears on front cover. Blank: no imprint.

FTD[®] WEBGIFTS[®] MINI CATALOG SRPS

ITEM	FTD SRPS*	WRITE YOUR CUSTOM PRICE BELOW
WGBG612	\$60.00 + Delivery	
WGBG613	\$81.00 + Delivery	
WGBG614	\$105.00 + Delivery	
WGB507	\$44.99 + Delivery	
WGD401	\$39.99 + Delivery	
WGS527	\$39.99 + Delivery	
WG2006	\$29.99 + Delivery	
WGMFCT	\$29.99 + Delivery	
WG163KM	\$48.00 + Delivery	
WGBB04	\$46.99 + Delivery	
WG861	\$60.00 + Delivery	
WGX098	\$39.99 + Delivery	
WGH055	\$69.99 + Delivery	
WGH051	\$34.99 + Delivery	
WG072	\$47.00 + Delivery	
WGGM033G	\$77.00 + Delivery	
WGGMO33B	\$77.00 + Delivery	

NOTE: *FTD suggested retail prices are in U.S. dollars.

MINI CATALOG

VIEW ALL 16 PAGES AT www.ftdi.com



(Cover, Folded Size: 3 5/6" x 5 5/6")

(Open Size: 6 5/8" x 5 5/16")

1234 Main Street Downers Grove, IL 12345 1-800-123-4567 www.yourwebsitehere.com

Your Imprint Here

Gifts & Gourme

U.S. only



MIX 'N MATCH FTD WEBGIFTS STUFFERS WITH ALL EVERYDAY STUFFERS! SEE PAGES 22-23

STUFFERS

MAGNETS



WebGifts® Business Card Magnet (Size: 3 ½" x 2")

WEBGIFTS® MAGNET PRICES (PER PIECE)

QUANTITY	PRICE	NOTE: Minimum order size is 300.
300 - 400	\$0.26	Orders must be in increments of 100.
500 - 900	\$0.24	Blank WebGifts* magnets are not available.
1,000 - 4,900	\$0.22	
5,000 & UP	\$0.21	





WebGifts





FTD[®] WEBGIFTS[®]

WEBGIFTS[®] MEAN EASY MONEY:

- Add FTD WebGifts products to your website.
- Promote that you are in the gift business. We offer personalized mini catalogs, magnets and stuffers that are available at www.ftdi.com/membermarketing/imprint.
- Close the sale and send the orders to 90-0233AA for fulfillment. The vendor will ship the product directly to the gift recipient, displaying your shop's information.

EXCELLENT BENEFITS:

- Earn normal sending commission on every order
- Sending rebates on every order
- Sell online or in your shop
- Quality brand names your customers will recognize, such as Build-A-Bear[®], Eli's[®], Starbucks[®], Mrs. Fields[®] and much more
- Easy ordering via Mercury

JOIN FTD[®] WEBGIFTS[®] TODAY!

CALL 1-800-767-4000, EXT. 6889 OR EMAIL WEBGIFTS@FTDI.COM



24/7 SERVICES

You need to be available 24 hours a day, 365 days a year. How can you possibly do that? FTD has the solutions to help you keep your business running ef ciently and profitably even when you can't be there.

FTD[®] FLORISTS ONLINE

Allow your customers to shop from home, anytime day or night, on your website. FTD will even help you manage your site and merchandise it seasonally.

See the black and white pages of this Resource Guide for detailed information.

FTD[®] FLOWERS ALL HOURS

Collect orders 24/7 and reduce labor costs by having trained professionals with excellent customer service skills answer your phones.

See the black and white pages of this Resource Guide for detailed information.

www.ftdi.com

EVERYTHING YOU NEED TO RUN YOUR SHOP

ORDER ONLINE 24 HOURS A DAY, 7 DAYS A WEEK

Shop anytime, day or night, weekday or weekend, for the products you need most to operate ef ciently.

NEW FOL PREMIER LEVEL AVAILABLE



\mathbf{D} **MERCURY TECHNOLOGY**TM

An FTD point-of-sale system is a comprehensive, easy-to-use shop management tool that cuts overhead and automates the time-consuming tasks of your business.

> See the black and white pages of this Resource Guide for detailed information.



BUSINESS SOLUTIONS

FTD[®] CASH-FLO[™]

Credit card processing rates as low as 1.70% with no hidden charges... lowest in the industry!

See the black and white pages of this Resource Guide for detailed information.

NOW AVAILABLE! STAND-ALONE HIGH-SPEED CREDIT CARD TERMINAL

ADVERTISING

POP KITS:

Your point-of-purchase kit includes shop posters for all holiday codified bouquets and a yearly workroom calendar. Ad slicks, telephone reference sheets and radio scripts are available for downloading at www.FTDi.com.

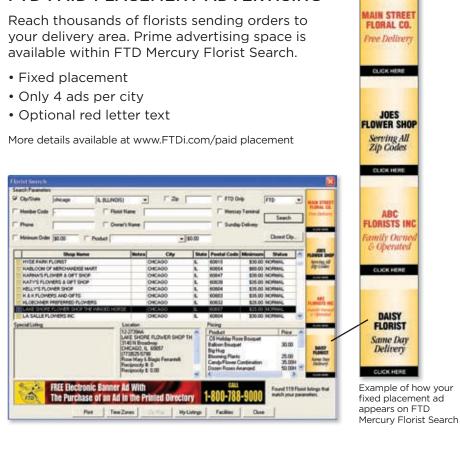
MARKETING MATERIALS:

Calendars, statement stuffers, catalogs, postcards, magnets and more! Add your shop name and information for year-round advertising!

See pages 17-28 within the color pages of this Resource Guide for detailed information.



FTD PAID PLACEMENT ADVERTISING



FTD LOCAL SEARCH

Be sure to reach the millions of consumers shopping online with the most results-driven pay-per-click advertising program in the industry. Also check out FTD Online Yellow Pages and FTDFlorists.com.

Web	
Tampa Florist	Next Day Flower Delivery - \$29.99. Rated
Outo Ma Tree Flori	st
www.ammfailat.com	Delivery in Tamp 4 30 yrs. fowers, inset, gi is I Tamp a Bay florist bid for your ev

MERCURY BANNER ADS

Online advertising that's INCLUDED when you purchase a list or display ad in the FTD Directory!

See the black and white pages of this Resource Guide for detailed information.



Different levels of banner ads available!

EASY ONLINE ORDERING! WWW.FTDI.COM/MEMBERMARKETING/IMPRINT

PROGRAMS & SERVICES



ADVERTISING

FTD offers many ways to advertise your business, all created with florists in mind

DIRECTORY ADS

Special listings, display ads, list ads, red ink... choose what's best for you!

See the black and white pages of this Resource Guide for detailed information.





THE FTD FLOWER EXCHANGE

DOES YOUR WHOLESALER OFFER A 7 DAY GUARANTEE?

INTRODUCING

7 DAY SATISFACTION GUARANTEE

FROM FTD FLOWER EXCHANGE

Introducing the 7 Day Satisfaction Guarantee from FTD Flower Exchange the only 7 day satisfaction guarantee in the wholesale industry. If you are not completely satisfied with the quality and freshness of your FTD Farm Direct Standing Orders, we will issue a refund or equivalent FX Rewards points. Just let us know within 7 days of the date of delivery it's that easy.

/ISIT FT

 FIND SATISFACTION TODAY!

 1-800-767-4000 | FTDFlowerExchange@ftdi.com | www.FTDFlowerExchange.com

THE FTD FLOWER EXCHANGE

ALL FIRST TIME BUYERS



VISIT FTDFLOWEREXCHANGE.COM FOR MORE DETAILS

FTD FLOWER EXCHANGE

1-800-767-4000 | www.FTDFlowerExchange.com



Learn more about what Blossom Bucket can do for you at www.BucketvilleGazette.com



Consumers are buying

Call 1-800-767-4000 for pricing and to place your order!

stina Eli

BLOSSOM BUCKET, INC

....where bright ideas bloom year round!"

is it from you?

Teters





MOTHER'S DAY PRE520 - 16" GERBERA IN CERAMIC POT PACK - 12 EA. PTM EA - \$6.27 PTM PK - \$75.24



AquaGems 10-gram Package Violds 1 litor

Yields i liter	1
\$7.96 ctn of 4 (\$1	l.99 ea.)
1101 - Diamond	1107 - Aquamarin
1102 - Amethest	1108 - Emerald
1103 - Hot Pink	1109 - Ruby
1104 - Sunstone	1111 - Onyx
1105 - Citrine	1112 - Pearl
1106 - Sapphire	1113 - Mixed Ice

AquaGems 40-gram Package

Yields 1 gallon

\$17.16 ctn of 4 (\$4.29 ea.)

1201 - Diamond 1202 - Amethest 1203 - Hot Pink 1204 - Sunstone 1205 - Citrine 1206 - Sapphire 1207 - Aquamarine 1208 - Emerald 1209 - Ruby 1211 - Onyx 1212 - Pearl

1213 - Mixed Ice



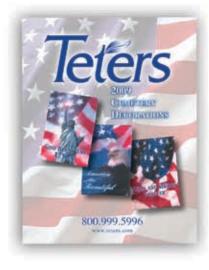
VALENTINE'S DAY PRE301 - RED ROSES IN WATER - 4 STYLES PACK - 12 EA. PTM EA - \$6.26 PTM PK - \$75.21

INTRODUCING MEMORIAL DAY

PB94 28" HOOP BASKET PACK - 4 EA. PTM EA - \$18.80 PTM PK - \$75.20

TO ORDER CALL: 1.800.333.1310

CALL FOR YOUR FREE COPY OF OUR CEMETERY DECORATIONS CATALOG, OR REQUEST AT FTDCATALOG REQUEST@ TETERS.COM



AquaGems are a beautiful and functional decorative medium for floral and other craft arrangements. AquaGems are made of a colorfast, sparkling polymer that absorbs, stores, and then releases water. They are non-toxic, biodegradable and environmentally safe and can be rehydrated again and again.

liquid marbles

IAGems





2-Pound Event Pack 1/2" Gem Yields 25 gallons \$69.49 ea 1501 - Diamond 1502 - Amethest 1503 - Hot Pink 1504 - Sunstone 1505 - Citrine 1506 - Sapphire 1507 - Aquamarine 1508 - Emerald 1509 - Ruby 1511 - Onyx

1512 - Pearl

1513 - Mixed Ice

20

CITERNE COLUMN



New

JUMBO

Size

BrightSpot LED Light

BrightSpots are battery-operated, submersible accent lights. Add dramatic lighting to all of your projects without power cords!

4 packages of 10 pieces \$31.60 ctn of 40 (\$0.79 per light)

1821 - White : 1828AG - Green

1823AG - Pink : 1829AG - Red 1826AG - Blue

12-piece Bulk package

\$9.00 ctn of 12 (\$0.75 per light) 1841 - White : 1848AG - Green 1843AG - Pink 1849AG - Red 1846AG - Blue



STOCK UP ON EVERYDAY GLASSWARE CALL 1.800.767.4000 FOR PRICING



GL-0000014-18 6" Bubble Bowl



GL-000002-12 7" Flared Vase

GL-0000814-24 7" Ginger Jar



GL-0001539-12 8³/₄" Bud Vase Asst.





GL-0009917-00 7" Crackle Sweetheart Vase Asst.



8" Cylinder Vase

6" Cylinder Vase



6" Bamboo/Seagrass, 3 Styles BB-2912116-24 - Stained BB-2912117-24 - Whitewash



6" Potcover, Faux Rattan





59804 8" Mini Olympia Vase



GL-0001315-09 10" Europa Vase GL-0001314-24 8" Europa Vase



GL-0001531-24 8" Hourglass Vase

GL-0001532-06 7" Hourglass Vase







GL-0001570-06

GL-0001999-06 GL-0001907-06 8" Rose Vase 9" Garden Vase



GL-0001125-09 10" Bella Rosa Vase



GL-0001569-06 10¹/₂" Gala Vase



10" Celebration Vase



AVAILABLE THROUGH FTD MARKETPLACE





GL-01546AS-12 8¹/₂" Crackle Cylinder Asst.



GL-01548AS-12 4" Crackle Cylinder Asst.



GL-01547AS-12 6¹/₄" Crackle Hourglass Asst.



CR-00643SG-08 8" Vase Asst. w/ Flower Pattern



Available in Two Sizes Potcover, w/ Flower Pattern CR-00637SG-12 - 41/2" CR-00640SG-08 - 61/2"

Available in Two Sizes **Potcover, Spring Pastels** CR-00635PS-12 - 41/2" CR-00638PS-08 - 61/2"

BB-1001754-12 - Dark BB-1001760-12 - Whitewash

Available in Two Sizes 4" Peanut w/ Moveable Handle BB-12271ST-12 - Stained BB-12271WW-12 - Whitewash

6" Peanut w/ Moveable Handle BB-12273ST-12 - Stained BB-12273WW-12 - Whitewash



8" Vase Asst., Spring Pastels

Ven 2010 Holiday Cards **Top Floral Holidays**

Extended Dating Payments due May 2010!

100% Guaranteed Must return all unsold Holiday cards by June 10, 2010 for full credit issued to your FTD® Clearinghouse statement.

72 Cards for \$72! US Retail \$252 Order Code: HCOM1

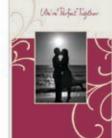
VALENTINE'S DAY: 12 EACH OF 3 DESIGNS



15384 RC113 \$3.50 Inside: I 'm hoping this valentine brings you a smile and that it makes you happy just knowing omeone thinks you're special - because you



15385 RC114 \$3.50 Front: On Valentine's Inside: Sending you a



15386 RC115 \$3.50 Front: We're Perfect bgether Inside: I can't help feeling we're meant to be together. Every time look into your eyes, very time we kiss, very time you hold ne – it just feels right. Happy Valentine's Day

MOTHER'S DAY: 12 EACH OF 3 DESIGNS



15387 RC116 \$3.50 Front: Happy Mother's Inside: Loving thoughts to you on Mother's Day



15388 RC117 \$3.50 Front: Loving Wishes Inside: Hoping your day is bursting with Happy Mother's Day



15389 RC118 \$3.50 Front: Happy Mother's Day Inside: All the flowers

of Mother's Day don't brighten the world as beautifully as you do.

CALL TODAY! YOUR MARIAN HEATH GREETING CARDS REPRESENTATIVE IS WAITING TO FILL YOUR SEASONAL DISPLAY 1-800-688-9998

Pay \$1 Each! _{Retail} \$3.50





299JB91624 Birthdays are special, just like YOU! HAPPY BIRTHDAY die-cut, word search activity

Close your eyes and make a WISH! HAPPY BIRTHDAY! die-cut, word search activity





You're dog-gone special!

search activity

Hope your birthday is too!

die-cut, decoder & word

299JB91630 On Your Birthday. Inside: Have a roaring good time! die-cut, maze activity



299JB91636 Sending birthday wishes flying up high for a fun and happy day Happy Birthday die-cut, decoder activity

299JB91675 I smell a birthday Hope it's great! die-cut, word scramble activity

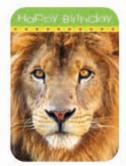
ALL NEW Animal Planet[™] cards are sure to be a big hit - all of the birthday titles include an activity! They capture the true essence of our relationship with the animal world. All Animal Planet[™] cards retail for \$2.99.



Printed on Love Mother Earth" paper.



299JB91676 Hope your birthday is over the top Inside: Happy Birthday word search activity



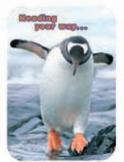
299JB91679 Happy Birthday Inside: Hoping you get the royal treatment on your special day! die-cut, secret code activity



299JB91677 Big bright wishes for a happy birthday! die-cut window, maze activity



299JB91681 HAPPY BIRTHDAY Inside: Wishing you a happy smile that lasts all day long. decoder activity



299JB91639 Heading your way. Inside: ... to wish you a great day! Happy Birthday die-cut, decoder activity

HOPE YOUR BIRTHDAY IS



299B91673 Hope you carry some birthday fun wherever you go. die-cut



299JB91680 Go WILD on your birthday! word scramble activity



299JB91683 make a big wish Inside: happy BIRTHDAY word search activity



299JB91682 HOPE YOUR BIRTHDAY IS .. Inside Shown Above: TOAD-ALLY AWESOME HAPPY BIRTHDAY decoder & word search activity





299JB91678 A little birdie told me. Inside: It's your birthday! decoder activity



299BN91674 blank inside die-cut



299BN91684 blank inside die-cut



QUALITY PRE-MADE GIFT BASKETS AT GREAT PRICES



MANY OTHER DESIGNS AVAILABLE PLEASE CONTACT FTD MARKETPLACE AT 1-800-767-4000 FOR PRICING AND DETAILS

THE ORIGINAL RIBBON PRINTER USED BY THOUSANDS OF FLORISTS!

- Prints in Super Gold, Matte Gold, Silver, Red, Blue and Black
- Unlimited choices for styles and creativity
- Drastically reduces the cost of banners
- Easy to use by anyone in the shop
- Unmatched printing speed that minimizes labor and time
- You can personalize the banner with your shop name and logo

TECNIFLORA'S NEW LINE OF POLYSAT RIBBONS WITHOUT GOLD BORDERS ARE NOW AVAILABLE FOR THE FIORELLA PRINTER. When ordering please quote the color code above. Supplies have a

minimum order of \$100.





ORDERING DETAILS

FTD[®] MARKETPLACE[™] ORDERING DETAILS & BENEFITS

TO ORDER OR FOR MORE INFORMATION CALL 1-800-767-4000 ~ VISIT WWW.FTDI.COM

EXTENDED ORDERING HOURS: We understand how busy you are, so we keep our sales and customer service call centers open Monday through Friday 8:00 a.m. to 5:00 p.m. CST. For added convenience, you may fax or send your order through your Mercury terminal 24 hours a day.

Fax: 630.719.4861

Mercury 90-0233AA

Email: marketplacesales@ftdi.com

Web site: www.FTDi.com

SHIPPING: In-stock everyday merchandise is shipped within 3 business days of the date the order is placed. Holiday merchandise begins shipping approximately 2 months prior to the holiday. Products are shipped from various locations, so your order may arrive in more than one shipment. To help you manage your FTD deliveries, an FTD order confirmation is transmitted to your shop via Mercury at the time of order. A packing list is af xed to the first carton of each shipment. FTD is charged by FedEx for each carton shipped. The FedEx charge is based on the weight of the carton and not the value of the carton. Therefore, we charge a minimum per carton to cover the FedEx charges.

CONTINENTAL U.S.: FTD charges a shipping and handling fee of 20% of the value of each carton with a minimum of \$5.95 per carton. Please allow 7-10 business days for delivery once product has shipped.

CANADA: FTD charges a shipping and handling fee of 20% of the value of each carton with a minimum of \$8.95 per carton. Please allow 14-17 business days for delivery once product has shipped.

ALASKA, HAWAII AND PUERTO RICO: FTD charges a shipping and handling fee of 22% of the value of each carton with a minimum of \$10.95 per carton. Please allow a minimum of 4 weeks for delivery once product has shipped.

ALL OTHER DESTINATIONS: Delivery times and pricing will be quoted on a per-order basis.

RUSH DELIVERY: If you need to receive your product within a short time frame, we are happy to send your order via next day or 2nd day air at your request. You will be charged the cost of air freight.

EXTENDED PAYMENT TERMS: All members in good standing have the option of distributing payments in three equal installments over a 90-day period (orders must total \$150 or more). Finance charges apply. Extended payments on all products, including holiday products, begin the month the product is shipped. Sorry, extended payment terms are not available for fresh flower purchases.

DEFERRED BILLING: Billing for holiday codified purchases will appear on your Clearinghouse Statement the month prior to the holiday.

RETURNS: Prior to returning merchandise, you must call an FTD Marketplace Customer Service Representative at 1-800-767-4000 (option 2) for approval. Full cases of merchandise in their original cartons may be returned within 30 days of receipt of product (does not apply to apparel, gourmet or shop supplies). Holiday product must be returned prior to the holiday; no returns will be accepted afterward. A restocking fee of 35% of the value for each carton with a minimum of \$20 per carton will apply. Return of merchandise is the responsibility of the purchasing member. Contacting a representative is very important to ensure you will be properly credited for returned product. If product is refused at time of delivery, there is no guarantee that you will be credited.

DAMAGED MERCHANDISE: If you receive damaged merchandise, contact an FTD Marketplace Customer Service Representative immediately. Damage claims must be made within 24 hours of receipt of product. Please inspect all products upon receipt.

NON-DELIVERED MERCHANDISE: In the event your products have not been delivered, contact an FTD Marketplace Customer Service Representative at 1-800-767-400 (option 2) and they will initiate a trace.

EXCEPTIONAL BENEFITS WITH FTD[®] MARKETPLACE

BRAND RECOGNITION : When you display the FTD logo and FTD products, you are affiliating your business with one of the most recognized and respected brand identities in the world! Customers worldwide identify the FTD logo with quality and excellence in floral design.

NATIONAL ADVERTISING SUPPORT: When you purchase our branded, codified products, you benefit from a dynamic national advertising campaign. FTD advertising will make billions of impressions on potential customers through consumer magazines and on the Internet. FTD members are also offered free ad slicks and radio scripts to use in their local areas.

LOCAL ADVERTISING SUPPORT: Create your own direct mail campaigns with professionally designed calendars, statement stuffers, magnets and more that can be inexpensively customized with your shop imprint/logo. See pages 17-27.

ONE-STOP SHOPPING: FTD Marketplace offers you the widest variety of competitively priced floral products available through a single source, and our branded products are available exclusively to FTD members. You can order glassware, baskets, fresh flowers, imprint materials and more by calling 1-800-767-4000. We also offer you powerful business technology. Discover how our Mercury Technology systems can help your business grow. For more information, call Technology Sales at 1-800-767-3222.

24/7/365 SHOPPING: Visit www.FTDi.com and shop in the comfort of your home or office!

PERSONAL ATTENTION : Our helpful and knowledgeable Marketplace Representatives are eager to satisfy your ordering needs. Whatever the product, whatever the quantity, they will make ordering as quick and simple as possible so that you can get back to meeting the demands of your customers. Our Customer Service Representatives are available to answer any questions you may have regarding shipments or any other after-order inquiries.

Beginning 02/10/09, retailers are required to feature warning labels in catalogs and website pages from which consumers can directly purchase toys and games that have choking hazard labels or include latex balloons. A couple of examples are noted below.

WARNING: CHOKING HAZARD Children under 8 years can choke or suffocate on uninflated or broken balloons. Adult supervision required. Keep uninflated balloons from children. Discard broken balloons at once.

WARNING CHOKING HAZARD: Small parts not for children under 3 years.